

Refund and cancellation policy

9.1. The Refund and Cancellation Policy is applied for registered users of the Site.

9.2. Refund is provided, upon approval, if cancellation is received in 10 (ten) calendar days after making payment for the services. If the cancellation is received within this period, user's access to the Site will be terminated immediately. For example, if the user was charged for the period from 31st of October to 30th of April, the user must make cancellation no later than until 10th of May.

9.3. Cancellations received after the stated deadline will not be eligible for a refund.

9.4. Cancellation and refund can be made only for the last period that was charged by the Site and paid by the user. In this case, the user cannot make cancellations for the previously charged and paid periods. For example, if the user was charged for the period from 31st of October to 30th of April and then the user was charged for the period from 30th of November to 31st of May, the user can make cancellation only for the period from 30th of November to 31st of May.

9.5. All refund requests must be made by the user itself or legal representative of the user.

9.6. All refund requests must be made in written via e-mail or fax and must be received by the stated cancellation deadline.

9.7. Refunds are not made to the users of the Site which abuse and do not follow the Terms and Conditions of the Site (f.e. use the Site in connection with the distribution of spam), the Privacy Policy of the Site, any applicable law or regulation and/or commit administrative or criminal violations.

9.8. If the membership of the user was terminated under Section III of the Terms and Conditions, the user is not entitled to any refund of any unused or used subscription fees.

9.9. Refunds are not made to the users of the Site which were reported by other users of the Site and inspection of activities of such the user is initiated.

9.10. Refund is made in the same form as the original payment for the services was made.

Pricing and payment processing

10.1. All payments are recurring. The subscription can be canceled at any time. It is solely the member's or user's responsibility to cancel the service and the payment. However, refunds are made following the conditions of the Refund and Cancellation Policy (Section IX of the Terms and Conditions).

10.2. Membership is available in 2 different plans:

10.2.1. 6-month membership: 250 EUR for 180 days*.

10.2.2. 12-month membership: 365 EUR for 360 days*.

10.2.3. Purchase screenshots 25 EUR each*.

* Depends on chosen payment method or payment processor. Storehouse does not change payment periodicity. For more information please read the instructions of the payment processors or contact our support team.

10.3. We reserve the right to change the price for provided services at any time. The members or users, who have been already using our services prior to any changes of prices for provided services, will not be subjected to new prices, unless the case of rejoining the Site. The members or users, who have been already using our services prior to any changes of prices for provided

services, can be subjected to new prices if they were informed about changes of the prices in advance.

XI. Miscellaneous

11.1. These Terms shall be interpreted in accordance with the laws of the European Union. These Terms contain the entire agreement, and supersede all prior and contemporaneous understandings, between the parties regarding their subject matter. Failure or delay of the Company in exercising any right, power or privilege under these Terms shall operate as a waiver thereof. The invalidity or unenforceability of any of these Terms shall not affect the validity or enforceability of any other of these Terms, all of which shall remain in full force and effect.